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Plume, Ruth ORCID logoORCID: <https://orcid.org/0000-0002-7292-7249> and Page, Alan ORCID logoORCID: <https://orcid.org/0000-0001-7536-8430> (2015) Evolving models of environmental health service delivery: a real-time experiment? In: Chartered Institute of Environmental Health: 115th Annual Conference: Health for our Future, 20-21 Oct 2015, Nottingham. . [Conference or Workshop Item]

Final accepted version (with author's formatting)

This version is available at: <https://eprints.mdx.ac.uk/20359/>

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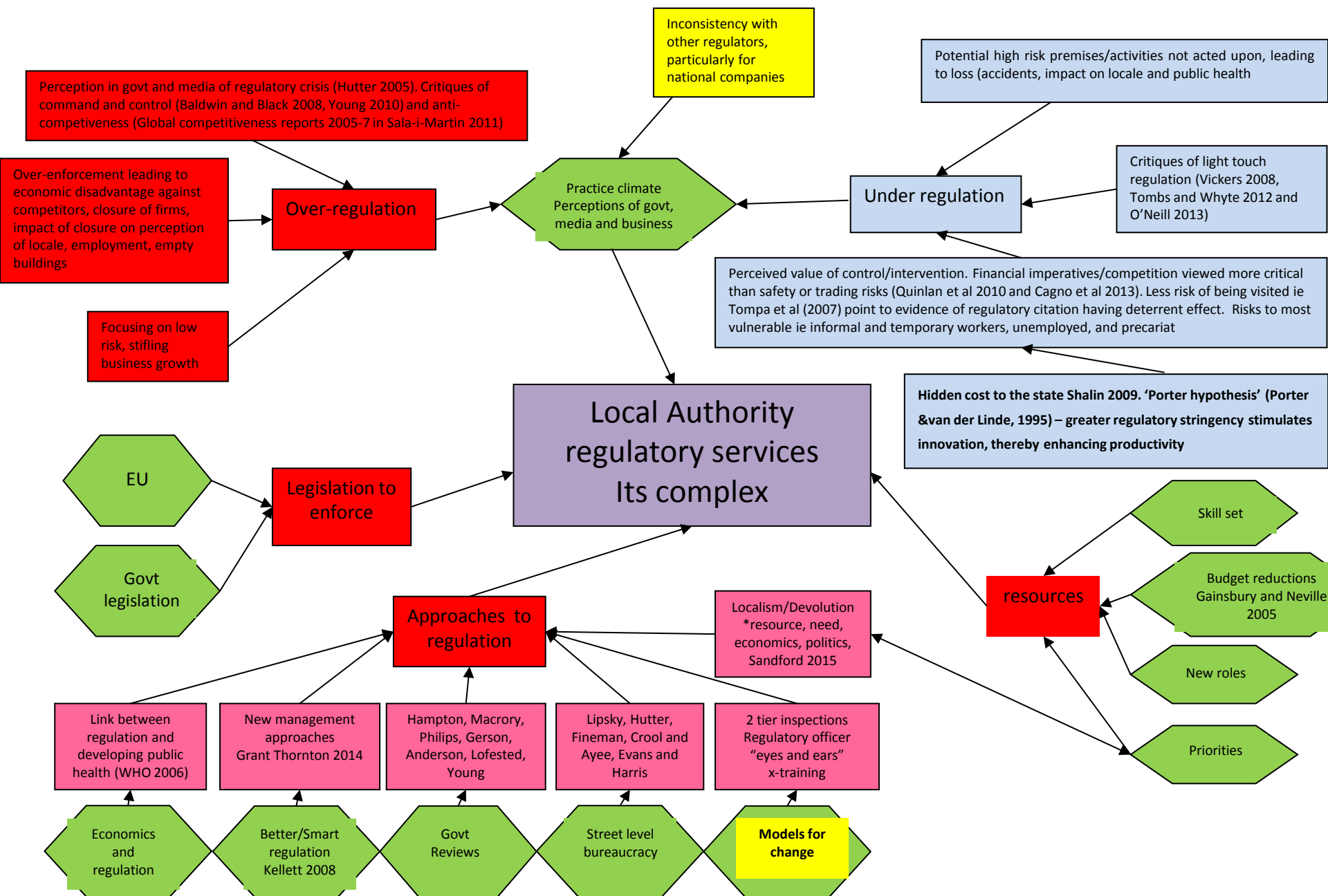
Evolving models of environmental health service delivery: a real-time experiment?

Ruth Plume and Alan Page

115th CIEH National Conference

Content of presentation

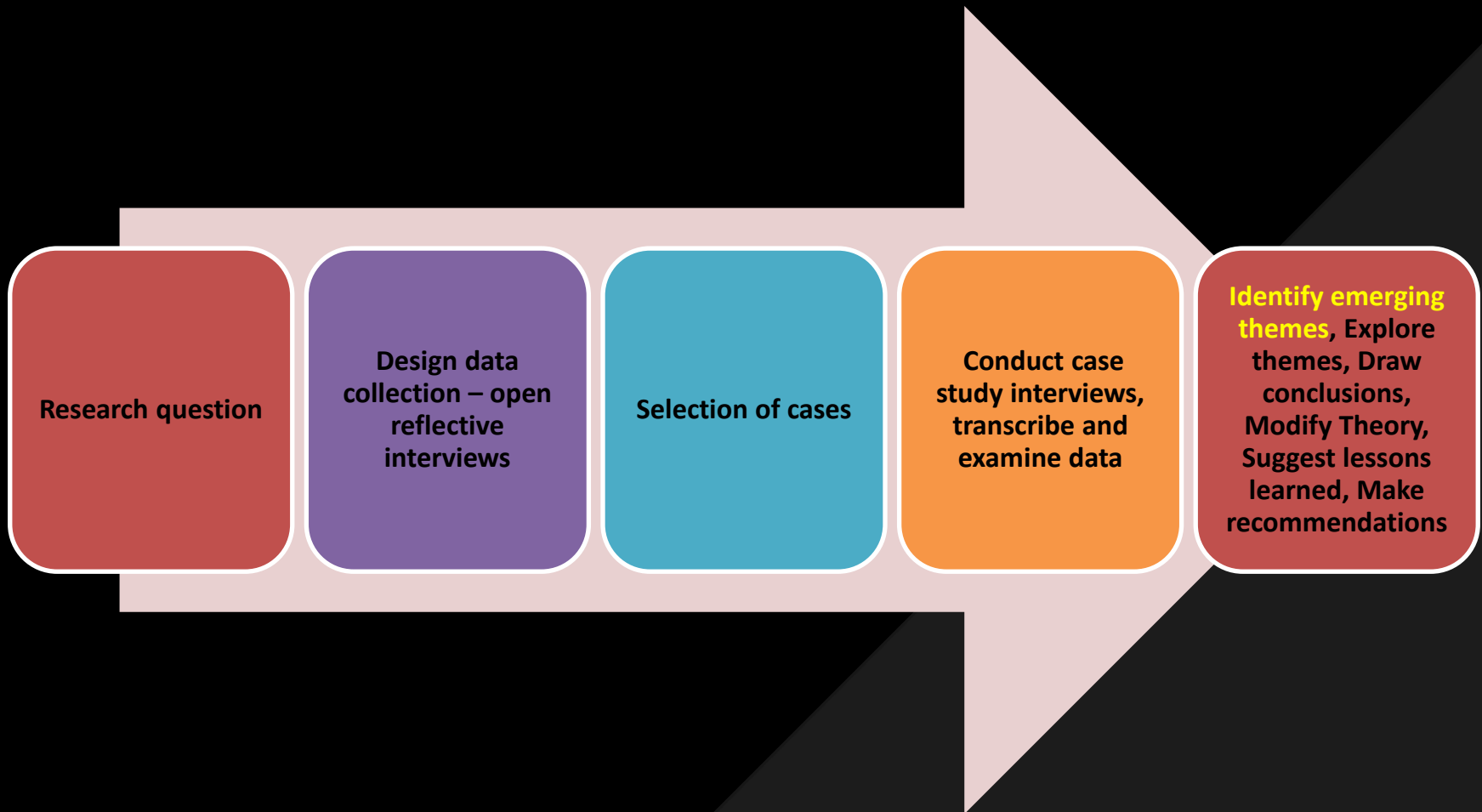
- Authors: Ruth Plume, Dr Alan Page, Professor Hemda Garelick
- Local authority regulatory services- changing and complex
- Research question?
- Research design
- Interim Results
- Your turn!
- Next steps – further participants?



Research question?

- **“What are the lessons to learn from the implementation process for differing and evolving service delivery models for environmental health?”**
- Important to document the process and the experience so that we learn the lessons in real time to enhance service delivery.
- Create an evidence base.

Research Design



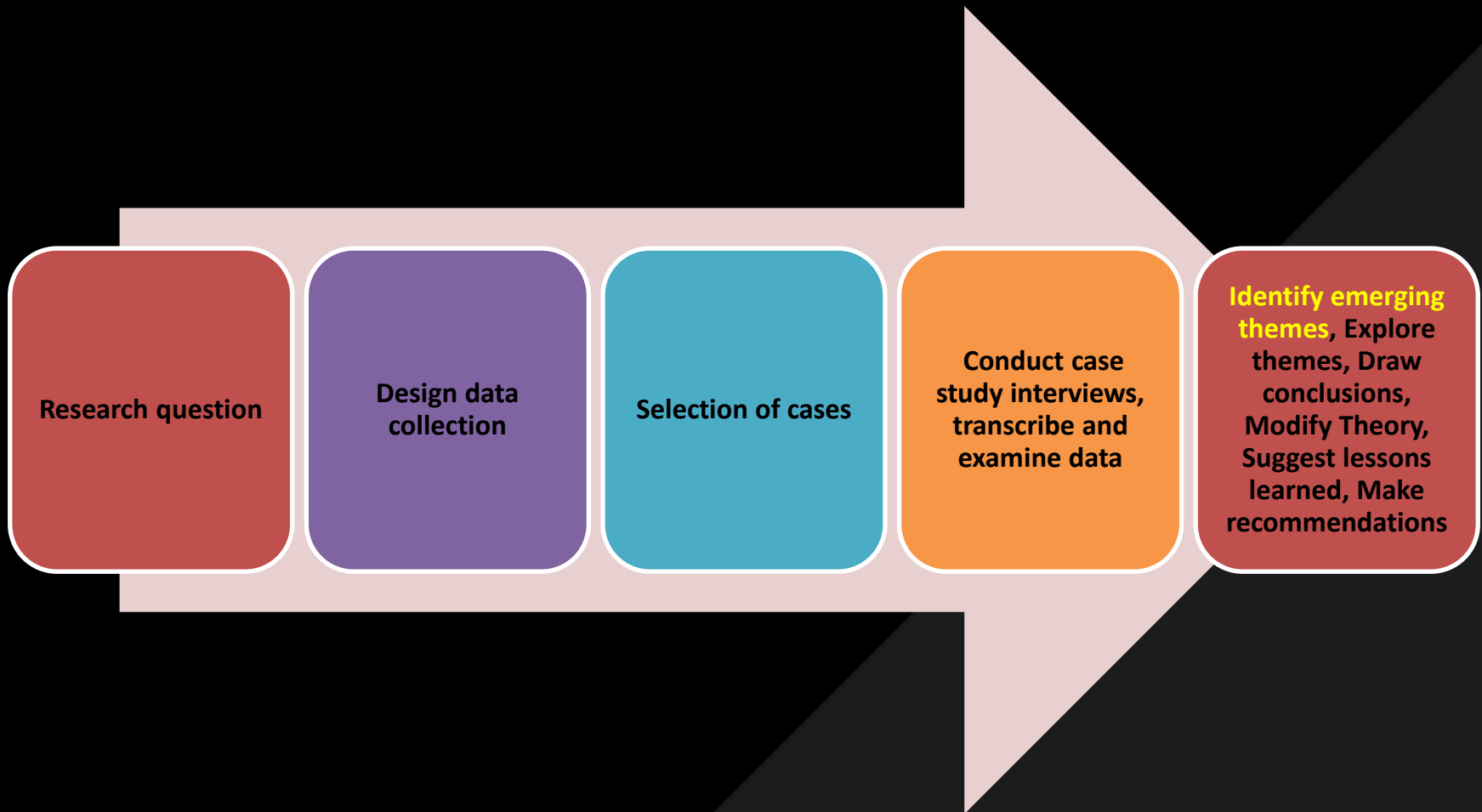
Case studies: types of organisations

- Entire environmental health service outsourced to a large private sector organisation
- Regional shared public protection service,
- Proposed mutualisation,
- Shared services (management only)
- Shared services (field officers and management).

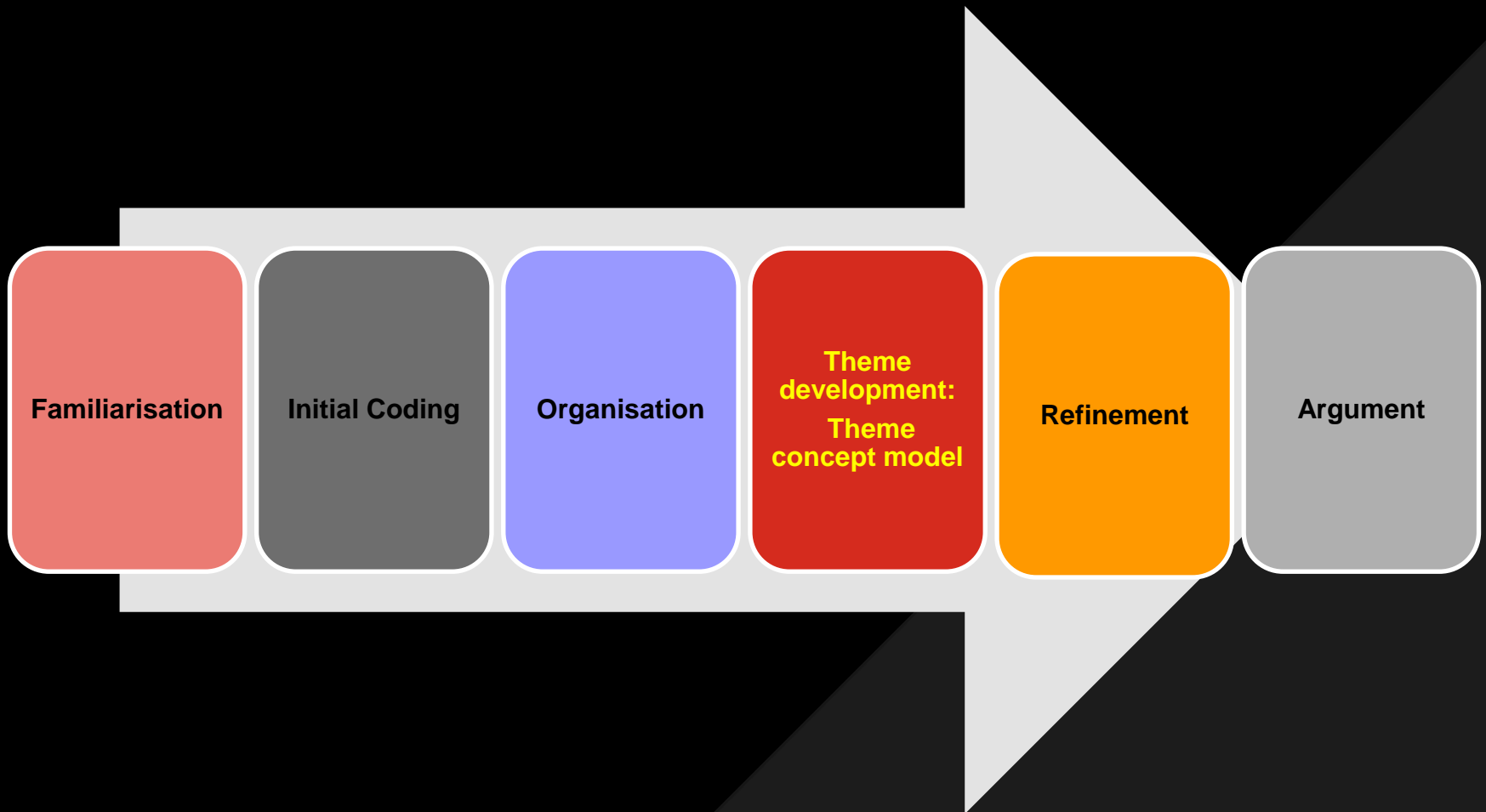
Participants

- To date, there have been 11 participants from 8 organisations.
- The participants and their place of employment are not identified by name.
- The interviews have been carried out over a 14 month period from July 2014 to September 2015.
- One of the participants has been interviewed several times over a twelve month period as the new service delivery evolved.

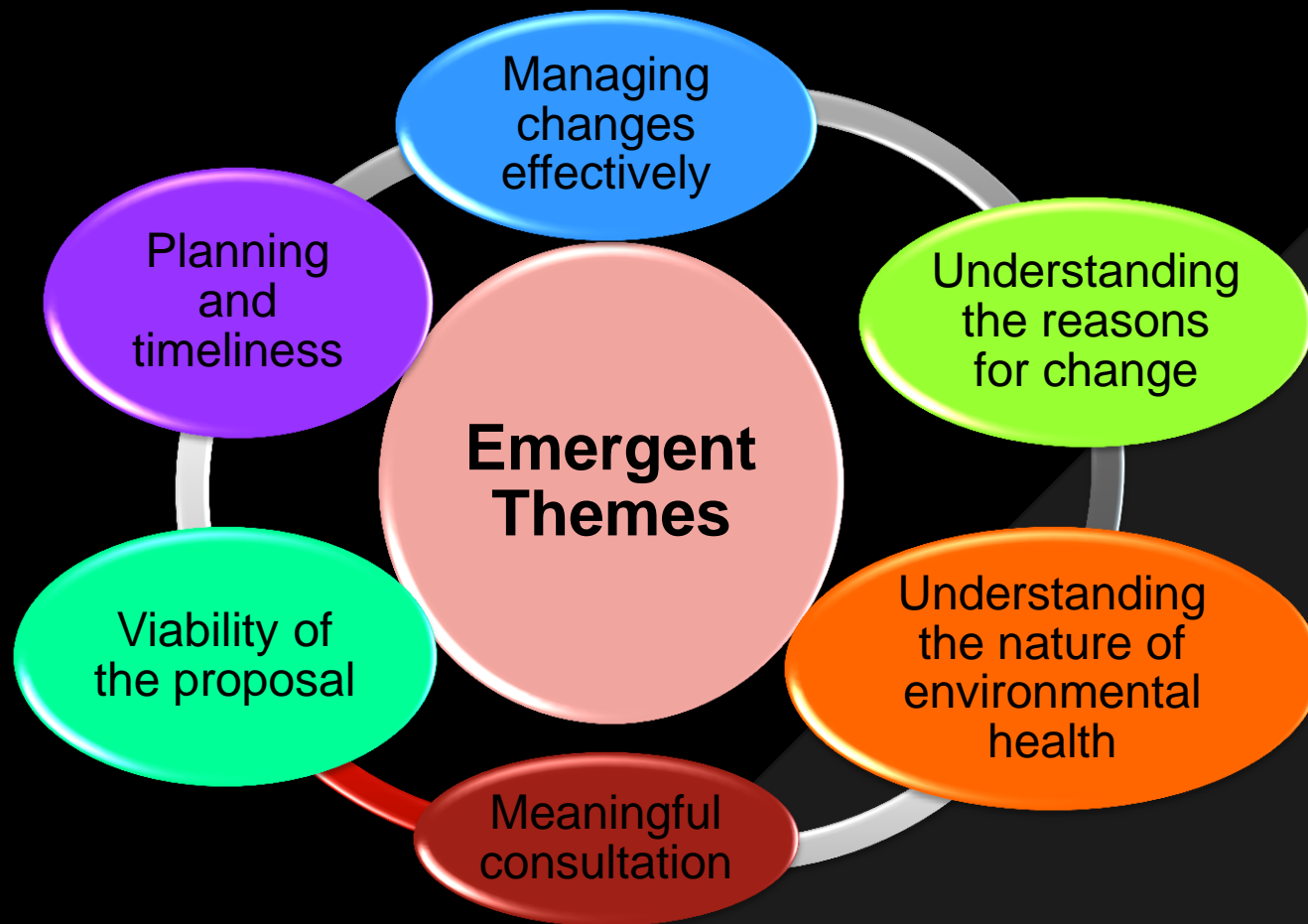
Research Design



Data analysis



Emergent Themes



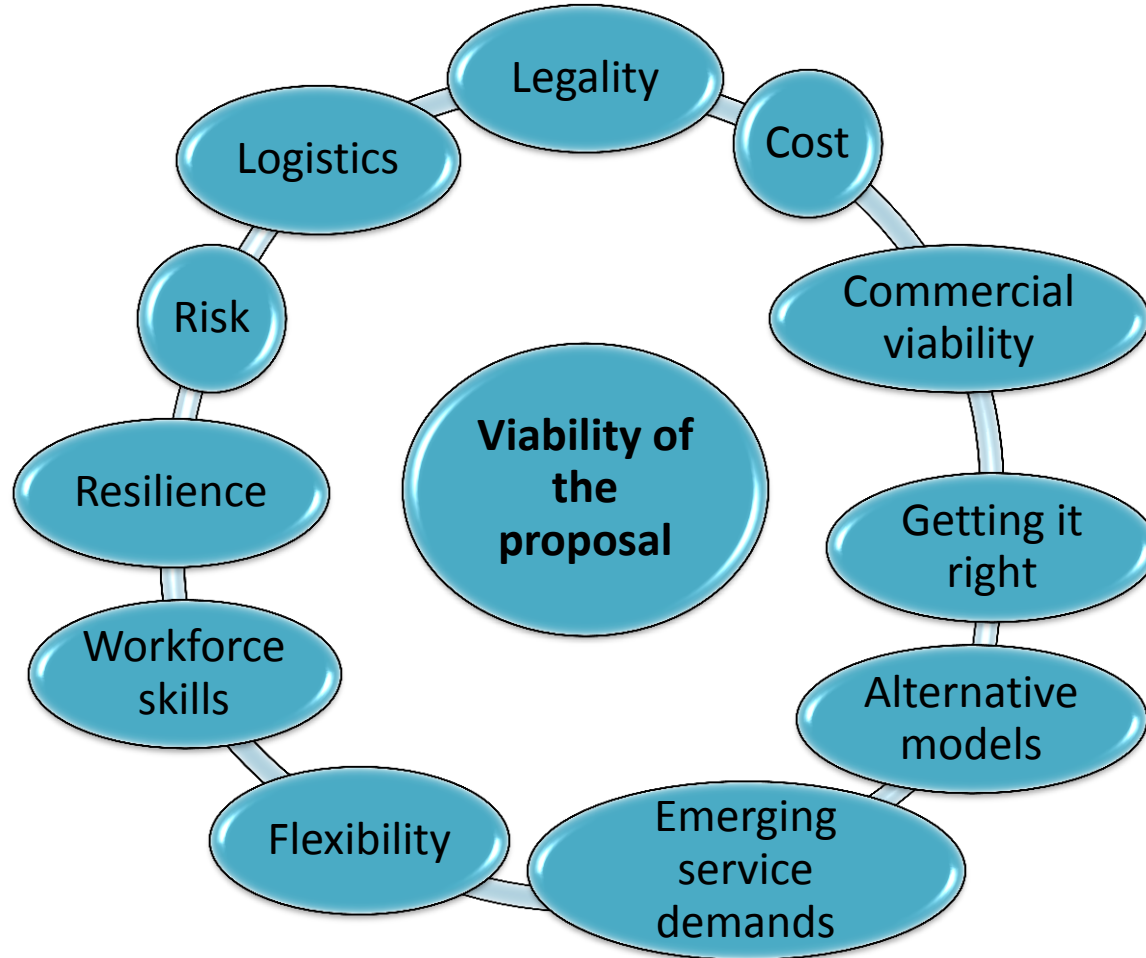
Understanding the reasons for change



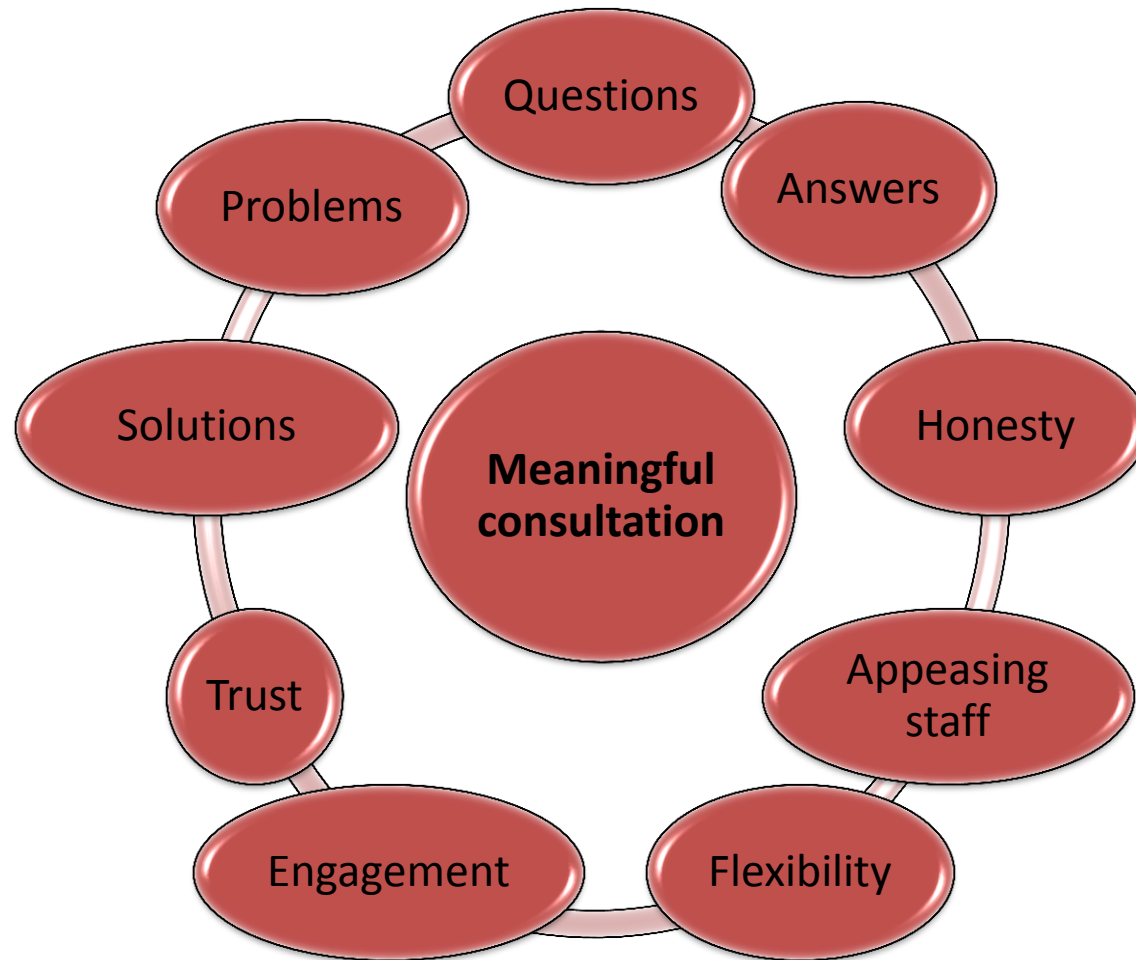
Your turn – a real time experiment!

- Posters of each emerging theme on the wall(s)
- Please choose one theme that you have most interest in
- Make any comments on the “post-it” note provided e.g.
 - Do you recognise these sub-themes in the outer circle?
 - Do you agree or disagree that the sub-theme links to the central theme?
 - Would you like to add a sub-theme?
 - Can you give us something of your experience in a sentence or two?
- Stick your “post it” note next to the outer sub theme that is most appropriate.
- **You need to be sat back down by 16.40 ready for the next presenter. I will be around afterwards for questions if we run short of time.**
- *Are you interested in taking part in a regional focus group to refine these themes? Forms for contact details at the door or email Ruth Plume – **R.Plume@mdx.ac.uk***

Viability of the proposal



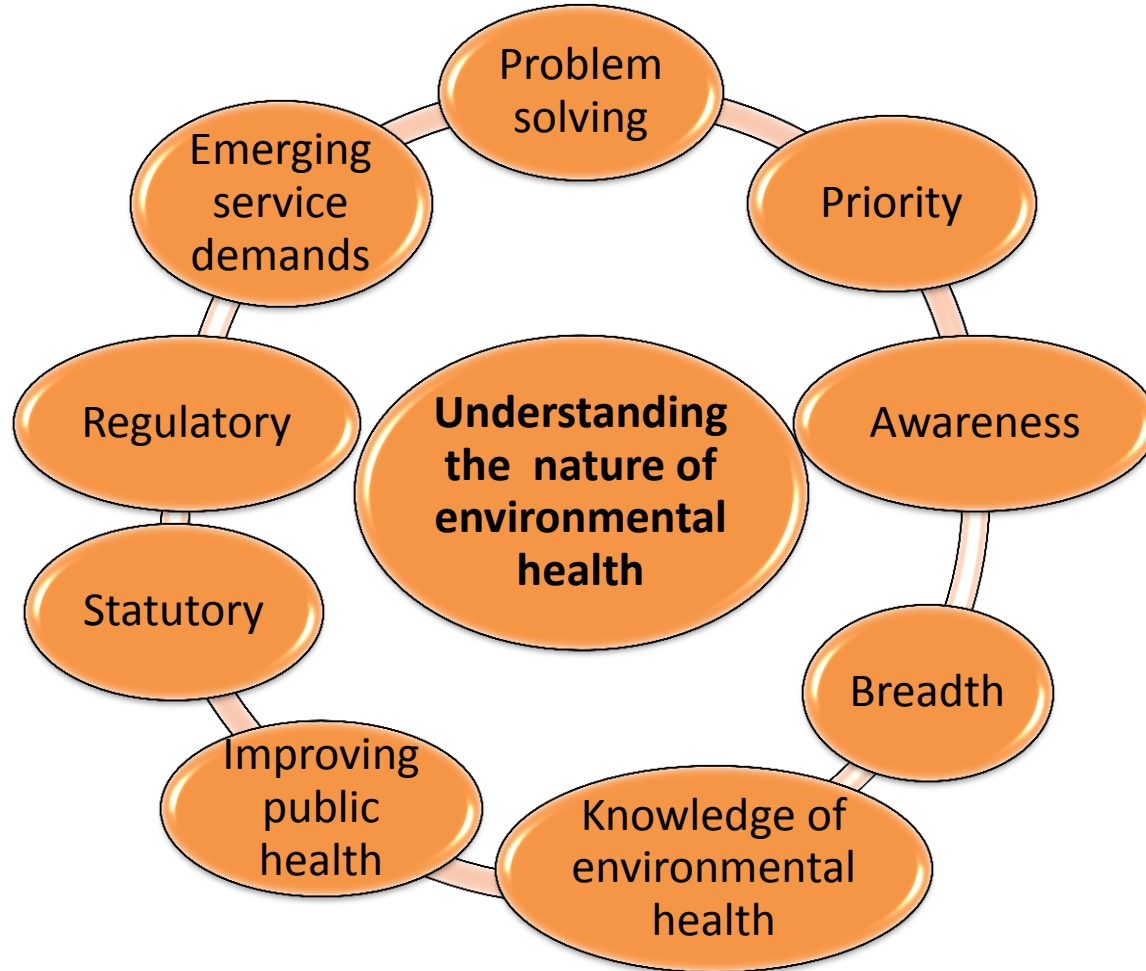
Meaningful consultation



Managing changes effectively



Understanding the nature of environmental health



Planning and timeliness

